

Public Guide : Radioactivity Measurement Service in sample products
Service Organization : Thailand Institute of Nuclear Technology (Public Organization), Ministry of Science and Technology

Procedures, Rules, Conditions (if any) in the application and consideration

Radioactivity Measurement Service in sample products

Thailand Institute of Nuclear Technology (Public Organization) is the department that provides services in the radiation measurement in samples products such as foodstuffs, gypsum, minerals, soils, sand and water, etc., to build confidently in the safety to consumers. It also supports products in the industrial sector of the country as well.

Methods

Customer sends the service requested form, samples and supporting documents at the self-service center Thailand Institute of Nuclear Technology (Public Organization).

Sample submission process

1. Customer fills in the service requested form. (FM-NSC-96)
2. Staff at the self-service center shall examine sample, verify the service requested form including other attachments(if any) and check the number of samples as specified.
3. Customer brings the numbered form and charged money form then to paid for financial officer.
4. Customer shall return the receipt with the service requested form and come back to the staff at the self-service center in order to issue the appointment date document for receiving radioactivity measurement notation.

Remark

Customer should be known of the kind or isotope that needs to be analyzed before sending samples to staff at the self-service center.

Service channel

<p>Service Station (Note : -) One Stop Service 9th building, 1st floor Thailand Institute of Nuclear Technology (Public Organization) 16 Lad Yao District Chatuchak, Bangkok 10900 /Self-contact at the office.</p>	<p>Opening hours Open from Monday to Friday (except public holidays) from 08:30 AM to 4:30 PM</p>
<p>Service Station (Note : -) Sample room National Institute of Nuclear Technology Head office 9/9 Tambon Sai Mun, Ongkharak, Nakhon Nayok / Contact by yourself at the office.</p>	<p>Opening hours Open from Monday to Friday (except public holidays) from 08:30 AM to 4:30 PM</p>
<p>Service Station (Note : -) One Stop Service Chatuchak Branch Phone number 02-401-9889 ext. 5990, 02-579-0743 Nakorn Nayok Head Office Telephone number 02-401-9889 ext. 1142</p>	<p>Opening hours Open from Monday to Friday (except public holidays) from 08:30 AM to 4:30 PM</p>

Procedure, Duration and Responsible division

Approximately time frame for completing the process is 15 working days Or 30 days + 15 working days.

No.	Procedure	Duration	Responsible division
1)	Document Inspection Check the documents for the accuracy and completeness of the petition and the quantity of goods to be inspected. (Note : -)	30 minutes	Thailand Institute of Nuclear Technology (Public Organization)
2)	Consideration Appointment date for the report. (Note : -)	30 minutes	Thailand Institute of Nuclear Technology (Public Organization)
3)	Consideration Sample testers and analytical results. (Note : -)	7 days	Thailand Institute of Nuclear Technology (Public Organization)
4)	Signing / Board of Directors Director Signed Certificate (Note : -)	7 days	Thailand Institute of Nuclear Technology (Public Organization)

List of supporting documents

No.	Documents	Responsible division
1)	Radioactivity analytical request service form in sample 1 copy 0 copies (Note : -)	Thailand Institute of Nuclear Technology (Public Organization)

Fee

Detail	price	VAT (%)	VAT included	unit
Analysis of radioactivity in samples (Gamma)	1,500	105	1,605	Baht / sample
Analysis of radioactivity in samples(Gross alpha and beta)	1,500	105	1,605	Baht / sample

Service Complaint Channel

No.	Complaints / Suggestions
1)	Thailand Institute of Nuclear Technology (Public Organization) Call Center 02-401-9885 (Note :)
2)	Public Service Center, Office of the Permanent Secretary, Office of the Prime Minister (Notes: (1, Phitsanulok, Dusit, Bangkok, 10300/1111; Hotline / www.1111.go.th/ PO Box 1111, 1 Phitsanulok Road, Dusit, Bangkok, 10300))

Sample Forms and Manuals to Complete

No.	Form Name
<i>No sample forms and manual filling.</i>	

Remark:

For more information, please contact the Office of Radioactivity Measurement Services.
of Thai Institute of Nuclear Technology (Public Organization) 37 Moo 3, Techno Thani, Klong 5
Klong Luang, Pathumthani 12120
Phone: 02-401-9889 ext. 6102 - 6105 or 02-577-4168
Fax: 02-577-1945 or 02-577-4809 Email: tic.tint@hotmail.com

Or One Stop Service at Thailand Institute of Nuclear Technology (Public Organization)
16 Vibhavadi-Rangsit Rd., Ladyao, Chatuchak, Bangkok 10900
Phone 02-401-9889 ext. 5990, 02-579-0743 fax 02-579-0220
Thailand Institute of Nuclear Technology (Public Organization) Call Center 02-401-9885